

Training Policy

Overview and Scope

Within ever changing NHS and Global health care markets, Barema recognises the need for a structured system of education and training within companies, and the requirement for consistency in the introduction of new procedures, techniques, technology and equipment to users - this includes practicing health care professionals and, in certain instances, actual patients.

Company staff that interface with users - medical, administrative and individual patients - should be trained to give information and advice leading to the improvement of patient safety.

To achieve this:

Internal, office-based staff who provide product advice and guidance to users should have an appropriate level of competence in:

- Human physiology
- Company Product Range

External field staff should have an appropriate level of competence in:

- Human physiology
- Hospital procedures
- Company Product Range

Companies that provide training to users should be able to demonstrate professionalism of both their trainers and courses, by:

- Trainers should hold an appropriate level of competence with, for example, a teaching qualification, or be able to demonstrate competence from experience of giving training over a prolonged period.
- Company developed courses should be documented and consistent with consideration for external accreditation.

Barema has developed this policy because, under the provisions defined by mandated regulatory requirements, manufacturers and suppliers must ensure that their devices are 'safe and effective', both for the patient being treated and the user of the device.